

Code: 9FHS201

MCA II Semester Supplementary Examinations, March 2013

ORGANIZATION STRUCTURE AND PERSONNEL MANAGEMENT

Time: 3 hours

Max Marks: 60

Answer any FIVE questions

All questions carry equal marks

- 1 Critically example different leadership styles.
- 2 What are the different organizational structures?
- 3 How do you develop a corporate strategy?
- 4 Explain the evolution and objectives of personnel management.
- 5 Elucidate the concept of manpower planning.
- 6 What are the on the job and off the job training techniques?
- 7 Discuss the strategies available to deal with conflict and stress.
- 8 Write short notes on the following:
 - (a) B.P.O.
 - (b) T.Q.M.
 - (c) Balanced score card.
